



TRANSIT SAFETY OFFICER (Talent Pool)

Start Rate: \$35.49 per hour
\$35.49 - \$40.38 (ATU Bargaining Unit)
(Training Rate \$19.27 per hour)

Metrolinx is an agency of the Government of Ontario and our goal is to create a transportation network that enhances the prosperity, sustainability and quality of life for the Greater Toronto and Hamilton Area. We lead planning in the region with a Regional Transportation Plan that guides the work and investments of the organization. This includes building light transit, bus rapid transit and Regional Express Rail, as well as operating GO Transit, UP Express and PRESTO.

Our Transit Safety Office is seeking applications to create a talent pool for the position of Transit Safety Officer. Transit Safety Officers protect the safety and security of passengers, employees and property and to maintain the integrity of the fare system.

Key Responsibilities:

- Ensures consistent and non-discriminatory enforcement of provincial and federal statutes and bylaws pertaining to the general conduct of patrons, fare inspections, liquor offences, and parking control. May issue appropriate offence notices, summonses or appearance notices to individuals for non-compliance. Executes warrants when appropriate.
- Provides the first level of emergency response assistance.
- Providing assistance and protection to Metrolinx patrons and their property, employees and corporate assets and ensuring the appropriate action is taken.
- Promoting and maintaining excellent customer relations and maintaining the public peace within the Transit system.
- Responds to passenger assist alarms on moving equipment as well as station/facility alarms and performs such duties as crowd control, searching of Metrolinx premises, protecting site or evidence, obtaining statements from witnesses, providing first aid and/or assistance to passengers, employees and emergency services.
- Interpreting and applying various legislation including; Metrolinx By-laws, The Criminal Code and other related federal and provincial statutes, on or in relation to Metrolinx property.
- Maintains operating protocol with railway and regional police services and all levels of court services within the jurisdictions serviced by Metrolinx. Prepares appropriate police occurrence and supplementary reports, detailed witness statements and crown briefs. Secures, maintains and presents evidence for prosecution in the various levels of court.

Location: Various locations and shifts within the Greater Toronto Area.
Must be prepared to work on a 24-hour rotating shift basis (including days, evenings, weekends and holidays).

Qualifications:

- Completion of a community college program in law enforcement, social work or relevant field and/or equivalent experience.
- Minimum six (6) months' experience directly involving law enforcement or social work activities with exposure to police and court services.

- Ability to interpret and apply the Criminal Code, the Metrolinx Act 2006, the Liquor Licence Act, the Trespass to Property Act, The Mental Health Act, the Highway Traffic Act, and other related federal and provincial statutes.
- Experience in customer service and/or previous or current commitment to community involvement would be considered an asset.
- Strong interpersonal, oral and written communication skills. Bilingual abilities would be considered an asset.
- Ability to make frequent decisions in the field under potentially harmful and stressful conditions.
- Must be able to pass an Ontario Provincial Police (O.P.P.) security clearance as well as a background investigation (which includes education, employment, personal history, credit and reference checks) for the purpose of obtaining Special Constable Status, and to access the C.P.I.C and P.A.R.I.S information systems and uphold the Special Constable Code of Conduct.
- Must be able to pass the Special Constable recruitment training program and must be able to obtain: Metrolinx Equipment Operator's Permit, First Aid Certification, CPR Certification, and Use of Force Certification.
- Must have a valid Ontario Class "G" drivers licence with no more than 4 demerit points.
- Must successfully complete environmental, safety and any other training required by corporate policy.

Note: Work may involve encountering confrontational situations. This position requires extended periods of walking, standing, climbing stairs and regular operation of departmental vehicles over long distances for prolonged periods of time.

All applicants are required to have a valid Applicant Testing Services (ATS) Special Constable Test Result Profile at the time of application (and remain valid throughout the recruitment process). A copy of the ATS will be required. For information about the tests, registration and application process, please visit www.applicanttesting.com (click Special Constable) or contact ATS directly at 1-800-429-7728.

Metrolinx will accept a valid Ontario Association of Chiefs of Police Certificate of Testing Result Profile.

****Metrolinx employees are advised to apply via the Internal Job board with their Metrolinx email address (within the specified internal posting date).**

<http://mylinx/sites/HR/en/Career/Pages/Internal-Job-Opportunities.aspx>

To apply for this position, please submit your resume online through the [Current Opportunities](http://www.metrolinx.com/en/aboutus/careers/current_opportunities.aspx) page (http://www.metrolinx.com/en/aboutus/careers/current_opportunities.aspx) on our website, no later than **September 30, 2018**.

We thank all applicants for their interest, however, only those selected for further consideration will be contacted. Accommodation will be provided throughout the hiring process, as required.

AN EQUAL OPPORTUNITY EMPLOYER
www.metrolinx.com

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