



Security Supervisor (Designated Bilingual Position) – CPM 10513

York University is known for championing new ways of thinking that drive teaching and research excellence. Our 53,000 students receive the education they need to create big ideas that make an impact on the world. York University is known for championing new ways of thinking that drive teaching and research excellence. Our 53,000 students receive the education they need to create big ideas that make an impact on the world. Meaningful and sometimes unexpected careers result from cross-discipline programming, innovative course design and diverse experiential learning opportunities. York students and graduates push limits, achieve goals and find solutions to the world's most pressing social challenges, empowered by a strong community that opens minds. York U is an internationally recognized research university – our 11 faculties and 24 research centres have partnerships with 200+ leading universities worldwide. York students and graduates push limits, achieve goals and find solutions to the world's most pressing social challenges, empowered by a strong community that opens minds.

We are currently recruiting for a Bilingual Security Supervisor for our Department of Community Safety. Reporting to the Operations Manager, the Security Supervisor provides high quality, customer-focused service to the York community according to the University's vision and the department's mission and works collaboratively with a diverse community of students, staff and faculty to support safety incidents, issues and programs in an inclusive manner with tact, judgment and support.

Have you worked with diverse bilingual communities in a safety context? Do you have experience managing and leading personnel in a team-oriented environment with a sound knowledge of patrol functions, crime prevention, investigative techniques, physical and social security, and emergency preparedness? Have you previously demonstrated strong leadership and interpersonal skills including professionalism, courtesy, flexibility, tact, and judgment? Do you have a thorough understanding of and an ability to apply safety operating procedures, the *Occupational Health and Safety Act*, labour laws and organizational policies? If so, keep reading!

In this role, you will be responsible for supervising the daily operations and activities of all on-duty Security Officials and lead teams of officials, in identifying and developing strategies to meet present and future requirements in line with the University's mission statements and objectives. In coordination with senior management, you will provide leadership during major incidents or emergency situations where there is potential disruption of university activities, or impacts for community safety, and ensure that appropriate and prompt response to all calls for service by community members is actioned by the on-duty Security Personnel. You will exercise tact, judgment and professionalism when investigating, fielding and responding to customer needs and concerns in a timely manner, and you will work collaboratively with diverse bilingual students, staff and faculty to support safety incidents, issues and programs in an inclusive and supportive manner.

To be considered for this opportunity, you will possess:

At least three years of experience working with communities in a security and safety context. In addition, a minimum of three years related experience in a supervisory role within the security services/community safety industry. Supervisory experience in a unionized setting is desirable. Exemplary job performance skills and community relations and customer service skills are a requirement. A university degree and/or college diploma in a related discipline, or have the equivalent in training, experience and education in a Security or related industry. A valid Security Guard License and be willing to obtain a Private Investigators License. You will attend, participate in and successfully complete both in class and physical components of Use of Force Training, defense tactics, the use of personal protective equipment, First Aid and CPR, re-certifying as required. Experience and training in the Ontario Use of Force Model, including



certification in the use of expandable batons and handcuffs is preferred and successful completion of the York Security Services Advance Patrol Training certification program as required.

Please note: This is a bilingual position and you will be required to complete a French language proficiency test.

To apply to this exciting opportunity or for full position details, qualifications and application procedures go to www.yorku.ca/jobs and refer to posting #CPM-10513.

We offer comprehensive benefits and access to superb educational and recreational facilities. For more information on what York has to offer U please visit: <http://hr.info.yorku.ca/benefits/>

York University is committed to Employment Equity and encourages applications from all qualified candidates. The University welcomes applications from all qualified individuals, including individuals within the University's employment equity categories of women, persons with disabilities, members of visible minorities and aboriginal persons, individuals of diverse gender and sexual orientation and all groups protected by the Human Rights Code. York University is committed to employment equity and diversity and a positive and supportive environment.

York University offers accommodation for applicants with disabilities in its recruitment processes. If you are contacted by York University regarding a job opportunity or testing, please advise if you require accommodation. Please note, only those selected for an interview will be contacted.